

Cologne, December 9, 2019

Zeversolar customer information letter

Dear Client,

On February 25, 2019 we informed you about the restructuring of the SMA Group. We would now like to inform you that as of December 18, 2019 Zeversolar GmbH will cease business activities.

We do assure you that all legally binding obligations resulting from previous purchases of Zeversolar GmbH products will be conducted as done previously. In particular, the handling of service and warranty cases will be continued at the same service level for you.

For warranty claims you can get in contact with us via the Website of Zeversolar by filling in the online claim form: www.zeversolar.com/service/online-claim/.

We are thankful for putting your trust in our products and highly appreciate our common relationship.

Yours sincerely

Marko Werner Managing Director i.V. Andreas König Sales Director Europe