



SMA Solar Technology AG · Sonnenallee 1 · 34266 Niestetal · GERMANY

SMA Solar Technology AG

Sonnenallee 1
34266 Niestetal
GERMANY
Tel.: +49 561 9522-0
Fax: +49 561 9522-100
E-Mail: info@SMA.de
Internet: www.SMA.de

Author
Phone +49 561 9522- 0
Fax +49 561 9522-
E-Mail
Date 11.12.2019

SMA AG Customer information letter

Dear Sir or Madam,

As Zeversolar GmbH has informed you, it will cease its business activities as **of December 18, 2019**.

SMA Group highly appreciates customer relationships. In order to avoid confusion on the handling of previous purchases of you as customer of Zeversolar GmbH products, we would like to inform you that SMA Solar Technology AG will take the utmost effort to secure within the current restructuring processes that all contractual obligations between you and Zeversolar GmbH will be safeguarded to the same extent as previously conducted.

Especially the continuation of current and future warranty obligations and service handling after the cease of business activities **end of December 2019** will remain at the same level as before.

SMA Group will stay as a reliable partner for you in PV business.

Yours sincerely

SMA Solar Technology AG

ppa. Nick Morbach
Executive Vice President
Business Unit Home & Business Solutions

i. V. John Susa
Executive Vice President
Global Sales & Service